

Agenda Item:

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Dorset Health Scrutiny Committee

Dorset County Council



Date of Meeting	24 June 2014
Officer	Director for Adult and Community Services
Subject of Report	Non-Emergency Patient Transport Services – Report from NHS Dorset Clinical Commissioning Group
Executive Summary	<p>Following the presentation of a report to the Dorset Health Scrutiny Committee on 10 March 2014, NHS Dorset Clinical Commissioning Group (DCCG) was asked to present more detailed information to explain the process of the commissioning and procurement of the new Non-Emergency Patient Transport Service provided by E-zec Medical Transport Services Ltd.</p> <p>This report considers the following aspects, from the perspective of DCCG: the contextual background to the procurement; the service specification; the selection process; contract monitoring, policy and procedures; mobilisation and implementation; “go live”; compliments and complaints; and the current situation.</p>
Impact Assessment: <i>Please refer to the protocol for writing reports.</i>	Equalities Impact Assessment: Not applicable.
	Use of Evidence: Report produced by NHS Dorset Clinical Commissioning Group.
	Budget: Not applicable.

	<p>Risk Assessment:</p> <p>Having considered the risks associated with this decision using the County Council’s approved risk management methodology, the level of risk has been identified as: Current Risk: HIGH/MEDIUM/LOW (Delete as appropriate) Residual Risk HIGH/MEDIUM/LOW (Delete as appropriate) <i>(i.e. reflecting the recommendations in this report and mitigating actions proposed)</i></p> <p>(Note: Where HIGH risks have been identified, these should be briefly summarised here, identifying the appropriate risk category, i.e. financial / strategic priorities / health and safety / reputation / criticality of service.)</p> <p>Other Implications:</p> <p>Not applicable.</p>
<p>Recommendation</p>	<p>That the Committee consider the evidence provided alongside that provided in the six reports provided by other stakeholders, and use this as a basis for discussion with the authors.</p>
<p>Reason for Recommendation</p>	<p>The work of the Committee contributes to the County Council’s aim to protect and enrich the health and wellbeing of Dorset’s most vulnerable adults and children.</p>
<p>Appendices</p>	<p>Appendix A Health Overview Scrutiny Committee Report Aug 12 Appendix B DCCG Standard Financial Instructions Appendix C Service Specification – Call Centre Appendix D Service Specification – NEPTS Appendix E Selection process for the preferred provider Appendix F Contract Monitoring Meeting Agenda Appendix G Finance and Information Group Agenda Appendix H Assurance Meeting Agenda Appendix I Service Development Improvement Plan Appendix J Medical Eligibility Criteria Appendix K Quality Development Report Appendix L Complaints Report Appendix M Key Performance Indicators</p>
<p>Background Papers</p>	<p>None.</p>
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